

Agreement for the provision of Voice Services in Portugal

CUSTOMER DATA¹

Name or Company Name		VAT Number	
Street		No./Floor/Letter	
Municipality		Postal Code	
Town/City		Province	
Company Representative		ID number of representative²	
Contact person		Landline	Mobile telephone
E-mail		Fax to contact	

NUMBER/S CONTRACTED FOR ACCESS TO THE VOICE SERVICE³

Number Contracted	Number Contracted

TERMS AND CONDITIONS

The Customer has signed a contract for the provision of integrated global telecom services with a Zoom Video Communications, Inc in Portugal which includes the use of Portuguese Geographic and or Intelligent numbering (hereinafter the Numbering) to have access to voice services (hereinafter the Services) in Portugal. The Customer acknowledges and agrees that the provision of the Services and corresponding Numbering shall be subject to the following terms and conditions:

- 1. Representation:** The Customer agrees that and empowers Zoom Video Communications, Inc, Legal Person Kari Zeni, having its registered address at 6th Floor 55 Almaden Boulevard, San Jose 95113, USA, Portugal (hereinafter Zoom) will act in Portugal on its behalf and as its representative in order to contract the required Services. Zoom will also act on behalf of the Customer managing the contractual and commercial relationship of and acting as an interface with Colt Portugal in ordering said Services, paying for them and managing the technical and administrative aspects of the respective provision (such as reporting faults) on its behalf.
- 2. Provision of the Services and corresponding Numbering:** The Services and corresponding Numbers to be used by the Customer in Portugal to have access to the Services shall be provided by Colt Portugal in accordance with its standard terms and conditions. Colt Portugal's responsibility towards the Customer and Zoom shall be limited to the one resulting from the applicable law, regulation and standard terms and conditions.
- 3. Use of the Services by Customer:** The Customer undertakes (i) to be the only final user of the Numbers, (ii) not to resale the Services whatsoever; (iii) to use the Services and Numbering in compliance with Portuguese legislation, regulation and Colt Portugal standard terms and conditions, (iv) to be represented by Zoom in all contacts with Colt Portugal, (v) to provide all data required by Portuguese authorities regarding Numbering. Failure to comply with said requirements will give right both to Colt Portugal (and to Zoom) to terminate the provision of the Services and associated Numbering.
- 4. Applicable Legislation:** Provision of and use of the Services and Numbering in Portugal shall be subject to the Portuguese mandatory law and regulation. Each party will be responsible for complying with the applicable law.

ACCEPTANCE, AUTHORITY AND SIGNATURE

By means of signing this document, the Customer hereby:

Accepts that the provision of Services and corresponding Numbers in Portugal will be subject to the above mentioned law, regulation, terms and conditions.

Declares that all data provided in this document are correct and belongs to the Customer.

Declares that has the authorization required to sign this document.

<p>On behalf of the Customer Stamp and Signature</p> <p>Signed: Place: Date:</p>	<p>On behalf of Zoom Video Communications, Inc.</p> <p>Signed: Place: Date:</p>	<p>On behalf of Colt Portugal</p> <p>Signed: Place: Lisbon Date:</p>
--	---	--

¹ "Customer" means the end user of the numberings and services provided by Colt.

² "ID number of representative" means the Identity Card or Passport Number of the Legal Representative.

³ For additional numbers please attached on a separate sheet.