

PORTING APPLICATION

Application identification¹ (reference no., date, other details)

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Applicant identification

(applicant must be the holder of the contract for the numbe(s) for which the porting is requested)

Individual

Name *	
ID document (ID, passport)*	
Personal numerical code *	
Residence (local Romanian address)*	
Client code (Telephone service supply contract number) ²	
Contact phone	
E-mail ³	
Representative (as the case may be)	
Name*	
ID document (ID, passport)*	
Contact phone	
E-mail ³	

Company

Name	
Unic registration code (Romanian business number – contains 8 digits)*	
Headquarters (local Romanian address)*	
Customer account code (Telephone services contract number) ²	
Contact phone	
Fax ³	-
Legal representative	
Name *	
ID document (ID, passport)*	
Contact phone	
E-mail ³	

¹ To be filled by the public telephone services provider to which the number is ported.
² Contract number can be provided when subscriber does not have a customer account code.
³ Optional.
 * Mandatory filed

Application object

*Number(s) for which the porting is requested ⁴	Service address for the number(s) for which porting is requested	Porting timeslot ⁵		Remarks ⁶	Other information ⁷
		Initial time (date, hour)	Final time (date, hour)		

* To be filled for porting of geographic numbers, location- independent numbers and non-geographic (non-mobile) numbers.

** Number/ numbers for which the porting is requested ³	SIM series (as the case may be)	Service type (pre-paid or post-paid)	Porting timeslot ⁵		Remarks ⁶	Other information ⁷
			Initial time (date, hour)	Final time (date, hour)		

** To be filled for porting of non-geographic numbers for mobile telephony.

⁴ For numbering ranges, fill in the first number and last number of the range.

⁵ To be filled by the public telephone service provider to which the number is ported.

⁶ When the porting date is later than 10 working days from request, the recipient provider should outline if this was the applicant's or the recipient operator's choice.

⁷ Access type details should be provided (e.g. ISDN-BRA, ISDN-PRA, PABX, etc).

Supplier which offers currently the public telephone service		Public telephone service supplier to which the porting is requested	
Designation		Designation	Voxbone
Applicant agrees the partial porting ⁸			
Applicant DOES NOT agree the partial porting			

⁸ In the case of multiple numbers porting .

Terms and conditions

1. The applicant has a contract in force with the provider from which the porting is requested (donor provider) for the supply of public services via telephone number(s) that are the subject of this application.
2. The applicant did not submit other portability application with the same object which has remained non-finalized.
3. The provider that will supply the telephone service after the number porting (acceptor provider) is mandated to undertake the necessary steps to terminate the contract between the applicant and the donor provider via the number / numbers for which is requested the porting. Acceptor provider is responsible to the applicant with regard to the achievement of the porting.
4. Contract with the donor provider ceases at the time of completion of the porting request. Termination of the contract between the applicant and the donor provider will observe the conditions specified in such contract. Number / numbers porting are without prejudice to any obligations of the subscriber and donor provider, arising from the concluded contract, generated and executed before its termination. In the case of mobile services for which payment is made in advance the existing credit at the porting time can not be recovered by the applicant.
5. After porting, the applicant will keep the phone number and the service will be offered by Voxbone, under a contract to supply public telephone services between the acceptor provider and the applicant.
6. The acceptor provider will notify the applicant the porting timeslot and the interruption period of the service with at least 24 hours before the start time of the porting timeslot set-up by the application. If the porting can not be achieved, the acceptor provider will inform the applicant with at least 24 hours before the time agreed to carry out the porting (indicating the refusal reason). Telephone service will still be provided by the donor supplier.
7. The applicant may revoke the application no later than 24 hours before the time agreed for the implementation of the porting. If the revocation request is made after this time, porting will be completed and, at the request of the subscriber, a new porting process may be initiated.
8. For the number porting, the applicant will be charged with a fee of ... EUR without VAT for each number ported in the Voxbone network. If abandon the porting request after the deadline established under section 7 and start a new application for portability, the applicant will pay a porting fee to both the acceptor and donor provider (which after the application abandoning becomes acceptor provider).
9. The applicant accepts the possibility of a temporary interruption of service, during which no calls could be initiated, including emergency calls. This downtime can not exceed, usually, 4 hours for non-geographic numbers for mobile services and 5 hours for geographic numbers and non-geographic numbers other than those for mobile services.
10. The applicant agrees the automatic processing of personal data, under the applicable legislation, to the extent necessary to achieve the porting.
11. The applicant states that the information provided in this application is complete and correct.

Attached documents (as the case may be):

1. ID document (copy)
2. Latest invoice issued by donor provider
3. In the case of proxy of individuals, the original mandate under private signature.

Applicant/representative

Name:
Signature:
Date:

Acceptor provider representative Voxbone SA Brussels Bucharest Branch

Name:
Signature:
Date:

Completed in two copies, one for applicant and one for acceptor provider.

NOTE: The National Authority for Administration and Regulation in Communications (ANCOM, www.ancom.org.ro - Contact) processes, by using an IT system, your personal data listed in the

"Identification of the Applicant" section of the porting request / cancellation request in accordance with the provisions of Regulation (EU) 2016/679. The purpose of ANCOM's processing of data is to carry out the porting or porting process, to ensure end-user protection against abusive portability, and to provide statistics on the porting process. The legal basis under which ANCOM processes the data is art. 75 par. (1), (3) and (7) of the Government Emergency Ordinance no. 111/2011, respectively art. 10 par. (2) point 27 of the Government Emergency Ordinance no. 22/2009. The data is processed by ANCOM in the IT system that manages the porting processes. Data may be disclosed by ANCOM to third parties as required by law. Persons affected by the processing of data may exercise their rights to access, rectify, erase, restrict the processing, oppose to processing and data portability under the conditions laid down in Regulation (EU) 2016/679, by a written request signed and dated, sent to ANCOM. Contact details of the ANCOM Data Protection Officer are available on the institution's website under "Contact". Complaints on data processing conditions can be submitted to the National Supervisory Authority for Personal Data Processing (ANSPDCP, <http://www.dataprotection.ro>).